Northshore Senior Center Advisory Council Meeting

April 2, 2024

NSC ~ Bothell, room 104

Meeting Minutes (REVISED)

Present:

ADH/H&W: Pat Olsen, Patricia Gustafson, Jane McNamee

MILL CREEK: JerryAnn Graham, Kathy Olsen

KENMORE: John Dolin, John Rynd

BOTHELL: Terry Busch, Mohan Khandekar, Pam Wyss

NSC Board Liaison: Jenn Snyder

Guests: Joni Earl and caregiver Sarah

The meeting, chaired by Pat Olsen, opened at 1:00PM with approval of the Agenda and the February 6, 2024 meeting minutes.

The Icebreaker/Moment of Joy was initiated by Jenn Synder, the new Board liaison. Everyone contributed.

Note: Action items below are in *italics* and preceded by ***

MISCELLANEOUS BUSINESS

Pat O was elected Chair for the next six months. Her three year term will finish then.

The AC Handbook was approved by NSC's BOD Governance Committee. Thank you to Jane, Pat O, and Nora (BOD). This Handbook will serve as a good introduction and recruitment piece for new AC members. Each center will recruit new AC members prior to existing AC members leaving the AC.

CENTER UPDATES + suggestion boxes: Mill Creek, Kenmore, Bothell, H&W

Mill Creek- JerryAnn introduced possible new MC AC member Joni Earl and her caregiver Sarah. Joni has a very impressive list of accomplishments. We hope she will join the AC as a Mill Creek representative.

*** John Lovick (Former sheriff) will speak on April 18th; at Mill Creek.

KSC – Participation in various future events were discussed.

Bothell – Addiction support group follow up was discussed.

*** Terry will lead a brainstorming session to set parameters for the group at 1pm Tuesday April 9th in room 104.

H&W – Activities staff hired; other positions still open. Discussion followed regarding tracking callers for whom we do not have staff yet.

AC Recommendations Grid was reviewed and updated.

SILVER SHOUTOUTS-

*** Pat O will write up May Navigator Silver Shoutout.

BOD update: Jenn Snyder informed the AC that the meeting on March 26 focused on Fundraising events organized by BOD members. The reviewed and unchanged Bylaws were approved with no changes.

CEO update (Nathan via email): Nathan's email was summarized from the following table with additional notes regarding a Membership Appreciation event on April 16th, and a Volunteer Appreciation Happy Hour on April 24th.

	Jan 2024	Feb 2024
People served per month	1,557	1,646
Touchpoints/visits per month	6,930	7,431
Active members	2,531	2,551
Volunteers per month	218	235
Volunteer hours of service	2,587	2,585

ADDITIONAL BUSINESS

AMBASSADORS group

Those who attended the first Ambassadors' meeting discussed questions regarding finding pre-COVID Ambassador information.

*** Appropriate AC members will take the questions to staff when they are available.

*** Future Ambassador sub-groups and possible meeting will be initiated by email. If an in-person meeting is needed, it will be scheduled.

Health Fair update – Jane gave an update, stressing that volunteers will be needed with set-up when vendors first arrive to set up, AND for clean-up at the end.

Major Website updates have been postponed per Isaiah.

EVALUATION: Everyone agreed that the meeting went well.

*** Pat O will send JerryAnn AC member application to give to Joni.

Meeting Adjourned at 2:30pm.

- Next Advisory Council meeting: June 4th, 1:00-2:30 at Mill Creek
- Next two NSC Board meetings: April 30th and May 28th;
 all Board meetings start at 5:30 p.m., at Bothell, room 203, unless otherwise noted.
- Fine Art Show May 3, 10:30am-8pm and May 4, 8:45am-3:30pm
- Health Fair Sept 12th, 10am-1pm
- Holiday World Market Nov 3rd, 9am-4pm